Release Notes

BlackBerry 10 OS 10.2.1.3062-10.3.1.1581

Version: 10.2.1.3062-10.3.1.1581

BlackBerry

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Fixed Issues

This section lists fixed issues from BlackBerry 10 OS version 10.2.1.3062 to BlackBerry 10 OS version 10.3.1.1581.

Accounts

669191	**Issue Description**: If you have an IBM Notes Traveler account, and the Non-Email Accounts option is turned off by your IT Policy, your To Do settings might not behave as expected. **Fix Description**: Fixed in this release.
815866	**Issue Description**: After removing an email account from your BlackBerry device, if you try to add another account, you might see an error message or the account details might not appear on the Add Account screen. **Fix Description**: Fixed in this release.
604166	**Issue Description**: If you change the SIM card on your BlackBerry device, when you try to merge email accounts, any accounts you added under the previous SIM card might not appear on the Accounts screen. **Fix Description**: Fixed in this release.
619461	**Issue Description**: If you try to add an email account to your device, and your password contains a quotation mark, you might be unable to add the account **Fix Description**: Fixed in this release.
751426	**Issue Description**: If your SIM card is blocked from connecting to your service provider network, your account data might continue to sync with your BlackBerry device. **Fix Description**: Fixed in this release.
754764	**Issue Description**: In some cases, you might not be able to remove contacts that have been synchronized from Microsoft Outlook using BlackBerry Link. **Fix Description**: Fixed in this release.

Agent

715451	**Issue Description**: In some cases, when you send BlackBerry Device Service push messages and the device work space is locked, the messages and notifications are still received. The expected result is that you would receive a general notification from the Push Network Service (PNS) agent only one time, when the push message is received. Then when you unlock the device, you should get the queued push messages. **Fix Description**: Fixed in this release.

Android

778334	**Issue Description**: In rare cases, after downloading the Amazon app from the Amazon Appstore, you might receive the following message when you open it: Unfortunately, Amazon has stopped. **Fix Description**: Fixed in this release.

Audio

547323	**Issue Description**: On some occasions, you might be unable to decrease the volume on your device while listening to music. **Fix Description**: Fixed in this release.
606281	**Issue Description**: If you listen to the radio on your device, you might receive an unexpected error. **Fix Description**: Fixed in this release.
684930	**Issue Description**: In some cases, audio becomes slow and includes static. **Fix Description**: Fixed in this release.
703269	**Issue Description**: If the speaker phone is on, a busy signal might be heard at a lower volume. **Fix Description**: Fixed in this release.

Battery and Power Management

848011	**Issue Description**: If you turn off your device and then connect it to a charger or a to a computer using a USB cable, your device might not charge. **Fix Description**: Fixed in this release.
665991	**Issue Description**: If you are sending multiple email messages that have attachments, your device might unexpectedly turn off. **Fix Description**: Fixed in this release.
542293	**Issue Description**: Sometimes the icon that appears on the battery when your device is charging might appear when your device isn't charging. **Fix Description**: Fixed in this release.
697190	**Issue Description**: If you insert an uncharged battery into a device and try to charge the device, your device might not display the charging icon. **Fix Description**: Fixed in this release.
814526	**Issue Description**: In some situations, the battery power level in your BlackBerry device is reduced. For example, if your device is not being used, the battery power level might be a quarter of its maximum battery power level. **Fix Description**: Fixed in this release.
792414	**Issue Description**: If the battery power level on your BlackBerry device is at 0%, after you plug your device into a power source and press the power button, it might take longer than three minutes for your device to turn on. **Fix Description**: Fixed in this release.

BBM Video

616017	**Issue Description**: If your BlackBerry ID contains a "+" symbol, you might be unable to see the BBM Video icon. **Fix Description**: Fixed in this release.

659692	**Issue Description**: If you try to make a BBM Video or BBM Voice call, your device might take longer than expected to place the call. **Fix Description**: Fixed in this release.

BlackBerry 10 Client Services

567470	**Issue Description**: If you are downloading an app from BlackBerry World over a mobile network connection and your connection is lost, the app you were downloading might not continue to download after the connection is established again. **Fix Description**: Fixed in this release.
619566	**Issue Description**: If you buy an app from BlackBerry World and then return the app for a refund, upgrades for the app still appear on your BlackBerry device. **Fix Description**: Fixed in this release.
677214	**Issue Description**: In some cases, BlackBerry World might unexpectedly close. **Fix Description**: Fixed in this release.
805094	**Issue Description**: If your BlackBerry device is connected to the mobile network and, from the Available tab in the My Apps & Games page of the My World tab in BlackBerry World, if you select more than one app to reinstall,BlackBerry World might display the following error message: "Unable to download. This action can only be performed when connected to a Wi-Fi network. Connect to a Wi-Fi network and try again." **Fix Description**: Fixed in this release.

BlackBerry Assistant

821041	**Issue Description**: In some cases, the left edge of an email might be cut off in the BlackBerry Assistant app. **Fix Description**: Fixed in this release.

715564	**Issue Description**: In some cases, the BlackBerry Assistant may not recognize words spoken in a language different from the device language setting. **Fix Description**: Fixed in this release.
718452	**Issue Description**: In some cases, when using Voice Dialing to call a contact, you might be required to repeat the destination (such as home or cell) you want to call. **Fix Description**: Fixed in this release.
753270	**Issue Description**: If you turn on Full Assistance mode in the BlackBerry Assistant app, when you say "Check voicemail" the app recognizes the command as you want to place a call instead of you want to call voicemail. **Fix Description**: Fixed in this release.
753290	**Issue Description**: The BlackBerry Assistant app might not recognize the phone number for a contact. **Fix Description**: Fixed in this release.
753341	**Issue Description**: The BlackBerry Assistant app might not recognize the contact name when you try to call the contact's other phone number. **Fix Description**: Fixed in this release.
759643	**Issue Description**: In some cases, when you open BlackBerry Assistant and type "Send" and tap "Email" from the list of Instant Actions, a tts error occurs that renders "Send an email" as "sendan email." **Fix Description**: Fixed in this release.
774686	**Issue Description**: In some languages, the BlackBerry Assistant app pronounces some words incorrectly. **Fix Description**: Fixed in this release.

BlackBerry Browser

762653	**Issue Description**: If you change the BlackBerry Browser to Reader mode, some text might be cut off. **Fix Description**: Fixed in this release.

815602	**Issue Description**: In the BlackBerry Browser, if you try to open a website that contains unsupported font types, your browser might close unexpectedly. **Fix Description**: Fixed in this release.

BlackBerry Device Manager

804857	**Issue Description**: In some cases, your BlackBerry Classic device might not connect to BlackBerry Link. **Fix Description**: Fixed in this release.

BlackBerry Hub

589122	**Issue Description**: In the BlackBerry Hub, if you compose an email and select a contact from the suggestion list, apostrophes might be removed from the email address unexpectedly. **Fix Description**: Fixed in this release.
814599	**Issue Description**: In some cases, when you try to use an Instant Action icon in the BlackBerry Hub, a different message might become highlighted. **Fix Description**: Fixed in this release.
750160	**Issue Description**: If you change the Display Style option in the BlackBerry Hub settings, and then lock and unlock your work space, your work account might appear empty. **Fix Description**: Fixed in this release.
791330	**Issue Description**: In some cases, while composing a message in the BlackBerry Hub, the screen might stop responding. **Fix Description**: Fixed in this release.
658051	**Issue Description**: In some cases, you may not be able to open Android notifications in the BlackBerry Hub. **Fix Description**: Fixed in this release.

819839	**Issue Description**: In some cases, when you try to open a message in the BlackBerry Hub, your device doesn't respond. **Fix Description**: Fixed in this release.

Bluetooth Wireless Technology

797609	**Issue Description**: If you enter letters into the Bluetooth passkey field, they might be accepted, even though only numerical entries should be accepted. **Fix Description**: Fixed in this release.
800007	**Issue Description**: In some cases, you don't receive a confirmation message before your device is paired with a Bluetooth enabled device for the first time. **Fix Description**: Fixed in this release.
823014	**Issue Description**: If you connect your BlackBerry device to a Ford car kit using Bluetooth technology, your device might not be able to maintain its connection to the wireless network when it downloads data. **Fix Description**: Fixed in this release.

Calendar

557142	**Issue Description**: If you open a meeting invitation in the BlackBerry Hub, special characters might not appear or might appear incorrectly in the meeting Subject line. **Fix Description**: Fixed in this release.
666073	**Issue Description**: When you update an instance of a recurring meeting to a different time on your computer, your device might not display the updated meeting time. **Fix Description**: Fixed in this release.
682257	**Issue Description**: In some cases, the events in your personal Calendar might not display until you unlock your work space.

	Fix Description: Fixed in this release.
690318	**Issue Description**: If you try to forward an event associated with a Google account from the Calendar app, the event is not forwarded successfully. **Fix Description**: Fixed in this release.
707099	**Issue Description**: In some cases, when you create an event and add a host code and a participant code, when a participant joins the meeting, the host code is dialed instead of the participant code. **Fix Description**: Fixed in this release.
800010	**Issue Description**: Meeting invitations might appear blank when you receive them but appear correctly in the Calendar app. **Fix Description**: Fixed in this release.
814996	**Issue Description**: In some cases, the Calendar app might not show entries that appear in the BlackBerry Hub as upcoming calendar entries. **Fix Description**: Fixed in this release.
702292	**Issue Description**: In some cases, when you create an event, the start time might not correspond to the highlighted time. **Fix Description**: Fixed in this release.
719219	**Issue Description**: In some cases, forwarded meeting invitations from a Microsoft Office 365 account might contain duplicate descriptions. **Fix Description**: Fixed in this release.
771058	**Issue Description**: In some cases, when accepting or declining a meeting invite, you might incorrectly receive a message indicating "No associated email account". **Fix Description**: Fixed in this release.
774462	**Issue Description**: When you create an event in the Calendar app, if you tap the date and time to select a new date and time for the event, the time zone doesn't display. **Fix Description**: Fixed in this release.

807979	**Issue Description**: When you set the language to Arabic and the region to UAE, then open the calendar and tap Add, the Subject, Locations, and Notes are aligned to the left side of the screen, as opposed to the right side. **Fix Description**: Fixed in this release.
818435	**Issue Description**: In some cases, if you open the calendar on your BlackBerry device, go to Month view, select a day to view, and add an event, the agenda updates slowly and when you try to move to another day, you experience UI lag. **Fix Description**: Fixed in this release.

Camera

702181	**Issue Description**: In some cases, if you switch from recording a video to taking a picture with the Camera app, the results might not be as expected. **Fix Description**: Fixed in this release.
729910	**Issue Description**: Sometimes the Camera app might not open. **Fix Description**: Fixed in this release.
767904	**Issue Description**: In some cases, you might not be able to use the Camera app through BBM if you are on a BBM Video call. **Fix Description**: Fixed in this release.
848295	**Issue Description**: In some cases, when recording a video, you receive an error message indicating that the maximum video size has been reached, even when the maximum video size hasn't been reached. **Fix Description**: Fixed in this release.
822691	**Issue Description**: After you upgrade your device, the first time that you use the camera to record a video, you might not be able to stop recording the video. **Fix Description**: Fixed in this release.

777732	**Issue Description**: After taking a picture, you might not see options for sharing the picture to some available apps on your device. **Fix Description**: Fixed in this release.
817492	**Issue Description**: In some cases, your device may become unresponsive after you try to share a picture from the picture gallery. **Fix Description**: Fixed in this release.

Cellular Services

779554	**Issue Description**: After completing the Set Up wizard on your BlackBerry device, you might not be able to find Evernote. **Fix Description**: Fixed in this release.
679036	**Issue Description**: In some cases, your BlackBerry device may not change mobile network modes when you manually change the mode. **Fix Description**: Fixed in this release.
726502	**Issue Description**: If your administrator turns off data when roaming, you might be able to use data on your BlackBerry device when you are outside of your regular service area. **Fix Description**: Fixed in this release.
814842	**Issue Description**: In some cases, after inserting a SIM card, some of the SIM Toolkit icons might not appear on your BlackBerry device. **Fix Description**: Fixed in this release.

Certificate Manager

623722	**Issue Description**: If you try to send an encrypted S/MIME message to a contact, you might see a certificate error message. **Fix Description**: Fixed in this release.

CFS - Core

789210	**Issue Description**: After updating your software over the wireless network, you might not be able save a file as expected. **Fix Description**: Fixed in this release.

Contacts

583188	**Issue Description**: If you try to create a contact using the call history of your secure calls and you enter only the contact's first or last name, your contact might not be saved. **Fix Description**: Fixed in this release.
812331	**Issue Description**: In some cases, when a user opened the Phone app on the BlackBerry device and started typing a number, the screen displayed letter characters instead of the numeric phone number. **Fix Description**: Fixed in this release.
836231	**Issue Description**: In some cases, when you type a phone number in the Contacts tab in the Phone app, you're unable to make a call. **Fix Description**: Fixed in this release.
842897	**Issue Description**: If you launch the Phone app and type on the 1/Z or the 7/W keys on an AZERTY keyboard, the results might not be as expected. **Fix Description**: Fixed in this release.
590592	**Issue Description**: In some cases, instead of responding to a slow sync request from an email account, your BlackBerry device might start a new sync session **Fix Description**: Fixed in this release.
590594	**Issue Description**: In some cases, if you use special characters such as letters with accents, symbols, backslash, or semicolon while completing the fields to add

	a new contact, the fields containing the special characters are incorrectly saved as type: other. **Fix Description**: Fixed in this release.
621733	**Issue Description**: If you add a new Contact and insert a line break in the Notes section, the data after the line break might not be saved. **Fix Description**: Fixed in this release.
634552	**Issue Description**: After updating your software, you might not see contact pictures in the Contacts app, even if you can see the picture when editing the contact card. **Fix Description**: Fixed in this release.
680156	**Issue Description**: In some cases, a contact may be matched to an incorrect phone number. **Fix Description**: Fixed in this release.
715620	**Issue Description**: If you have a Microsoft Office 365 account that was added using Exchange ActiveSync, there might not be a remote Search option. **Fix Description**: Fixed in this release.
736742	**Issue Description**: If you add an email account to your BlackBerry device, in the Contacts app, some entries might contain unexpected characters. **Fix Description**: Fixed in this release.
759508	**Issue Description**: In some cases, you are unable to save a contact phone number with more than 20 digits on your device SIM card. **Fix Description**: Fixed in this release.
797993	**Issue Description**: If you edit a contact saved to your BlackBerry device, in some cases, your device might save your changes as a separate contact. **Fix Description**: Fixed in this release.
591830	**Issue Description**: If you update your device software over the wireless network and initiate a call, the incorrect contact information might appear in your call history.

	Fix Description: Fixed in this release.
649080	**Issue Description**: Sometimes a contact you create on the server might not sync to your Contacts on your device. **Fix Description**: Fixed in this release.
681512	**Issue Description**: In some cases, after unlocking your work space from the Contacts app, you might not see your work contacts. **Fix Description**: Fixed in this release.
693070	**Issue Description**: If you are accessing your contacts from the Phone app and your font size is set to 10, the company names of your contacts might be truncated. **Fix Description**: Fixed in this release.
749520	**Issue Description**: If you are viewing your contacts, the Add Contacts button and image might overlay your list of contacts. **Fix Description**: Fixed in this release.
810137	**Issue Description**: In some cases, if you search for a contact in the Contacts app, the search results might not appear as quickly as expected. **Fix Description**: Fixed in this release.
836231	**Issue Description**: In some cases, when you type a phone number in the Contacts tab in the Phone app, you're unable to make a call. **Fix Description**: Fixed in this release.

Core

712761	**Issue Description**: If you update your device software, some of your contacts saved to your SIM card might not appear in the Contacts app. **Fix Description**: Fixed in this release.
737936	**Issue Description**: If you create and save a contact entry, your contact might not be displayed in All Contacts.

	Fix Description: Fixed in this release.
766498	**Issue Description**: If you set your device to Eastern Time, after updating your software over the wireless network, your device might reset to the default time zone. **Fix Description**: Fixed in this release.
797142	**Issue Description**: When you connect an external AZERTY keyboard to a BlackBerry device with a physical AZERTY keyboard and you set the external keyboard language to French, when you use the external keyboard to type, some of the letters that display are not the ones that you typed. **Fix Description**: Fixed in this release.
808335	**Issue Description**: In some cases, when you try to open a message in the BlackBerry Hub, your device doesn't respond. **Fix Description**: Fixed in this release.
817607	**Issue Description**: In some cases, when you tap "I will be late" in a calendar reminder, your message is not sent. **Fix Description**: Fixed in this release.

Device Switch

199959	**Issue Description**: In some cases, the field where you enter your password as part of the device switch process is not centered as expected. **Fix Description**: Fixed in this release.

Dialogues and Toasts

743831	**Issue Description**: In some cases, when editing a contact in the Contacts app, the Alt keyboard indicator appears larger than expected in the upper right corner of the screen. **Fix Description**: Fixed in this release.

770365	**Issue Description**: In the BlackBerry Hub, if you enable Speed Triage and delete 3 or 4 messages quickly, the "Message Deleted | Undo" message remains on screen for a longer than expected. Tapping Undo doesn't dismiss the message. **Fix Description**: Fixed in this release.
771181	**Issue Description**: In the Settings > Security and Privacy > Device Password screen, if you tap Change Device Password and type the password and press Enter, the change password dialog might not appear or is dismissed too quickly. **Fix Description**: Fixed in this release.
797774	**Issue Description**: If you start to type after you wake your BlackBerry device, you must select the text field in the unlock dialog box for the device to recognize that you are typing. The device doesn't automatically enter your text in the text field of the unlock dialog. **Fix Description**: Fixed in this release.
822132	**Issue Description**: In some cases, if the font is too large, the file name of Bluetooth transfer messages might be truncated. **Fix Description**: Fixed in this release.

Email Services

537492	**Issue Description**: In some cases, email messages you have sent to yourself might continue to appear as unread unless you delete them. **Fix Description**: Fixed in this release.
561430	**Issue Description**: If your administrator has set the Advanced Data At Rest Protection IT policies for your BlackBerry device, you might not see the Out of Office Reply setting in your Email Accounts settings for BlackBerry Hub. **Fix Description**: Fixed in this release.

733096	**Issue Description**: In some cases, the red notification that advises of new text messages might exist on the screen of your device after you have read all of your new messages. **Fix Description**: Fixed in this release.
809614	**Issue Description**: When you open an email message on your BlackBerry device that is in rich text format, if the email contains a Microsoft PowerPoint presentation, the attachment displays as a question mark (?). **Fix Description**: Fixed in this release.

File Systems

650228	**Issue Description**: In some cases, your device might not be able to use some 64GB media cards. **Fix Description**: Fixed in this release.
695105	**Issue Description**: In some cases, the media card in your device might return an invalid handle message in Windows Explorer. **Fix Description**: Fixed in this release.
704730	**Issue Description**: Sometimes your device might not detect when a media card is inserted. **Fix Description**: Fixed in this release.

FM Radio

577262	**Issue Description**: In some cases, the descriptive text that comes with the song might not be updated when the song changes. **Fix Description**: Fixed in this release.

General

750966	**Issue Description**: If your administrator has set the Advanced Data At Rest Protection IT policies for your BlackBerry device and you lock your device while you are viewing an attachment, adding an attachment, or composing a message in an app, if your device goes into the data lock state, when you unlock your work space, the app you were in does not respond. **Fix Description**: Fixed in this release.

Input

750963	**Issue Description**: In some cases, when you receive a call on the BlackBerry device and the phone app isn't open, the keyboard and trackpad might become unresponsive. **Fix Description**: Fixed in this release.

Integration

797823	**Issue Description**: In some cases, when you turn off your mobile connection, your device might stay connected to the mobile network. **Fix Description**: Fixed in this release.

Kernel

694428	**Issue Description**: In some cases, your Camera app might stop responding. **Fix Description**: Fixed in this release.
716121	**Issue Description**: If you are using the Camera app, and you switch between the 4:3 and 16:9 aspect ratios, the results might not be as expected. **Fix Description**: Fixed in this release.

731925	**Issue Description**: Your device might not perform as expected when it is tethered to a computer. **Fix Description**: Fixed in this release.

Localization and Translation

703894	**Issue Description**: In some cases, the content filtering features in BlackBerry World settings may be truncated if you have your device set to Arabic. **Fix Description**: Fixed in this release.
801997	**Issue Description**: If you're using your device in German, when you set up your device, some text might be faded on the Access SD Card button. **Fix Description**: Fixed in this release.
838919	**Issue Description**: In some cases, if you're using your device in Hungarian, some characters might not appear as expected. **Fix Description**: Fixed in this release.
831418	**Issue Description**: If you set your BlackBerry device to Romanian, on the Storage screen in your settings, the word "Free" might not be translated as expected. **Fix Description**: Fixed in this release.
805394	**Issue Description**: If your BlackBerry device language is set to Spanish and you make a phone call to a busy or unavailable number, the error message that appears might suggest that the call was unsuccessful due to a network issue. **Fix Description**: Fixed in this release.
786440	**Issue Description**: If the language of your device is set to Italian, you might see translation errors within the BlackBerry Guardian check description. **Fix Description**: Fixed in this release.

787264	**Issue Description**: If the language of your device is set to Italian, some headers within the App Monitor setting for data management might not be translated correctly. **Fix Description**: Fixed in this release.
838919	**Issue Description**: In some cases, if you're using your device in Hungarian, some characters might not appear as expected. **Fix Description**: Fixed in this release.
794544	**Issue Description**: If the language of your device is set to German, some text within the email options menu might appear in English. Additionally, photos that are attached to email messages might automatically download even though the switch to download photos automatically is turned off. **Fix Description**: Fixed in this release.
799873	**Issue Description**: If your device language is set to German, some of the text in the Setup app might appear in English. **Fix Description**: Fixed in this release.
726319	**Issue Description**: In some cases, when using the BlackBerry Assistant app in Simplified Chinese, you might not be able to specify the type of phone number you want to call. **Fix Description**: Fixed in this release.
794457	**Issue Description**: If your device language is set to French, and you download third-party apps, some of the notifications related to the apps might appear in English. **Fix Description**: Fixed in this release.
799957	**Issue Description**: If your device language is set to language other than English, and you open an Android app, you might see a message in English. **Fix Description**: Fixed in this release.
774767	**Issue Description**: If your device language is set to Italian language, in Bedside Mode, some text might appear incorrectly.

	Fix Description: Fixed in this release.
820399	**Issue Description**: If your device language is set to a language other than English, some text in the Bedside Mode notification settings screen might not be translated correctly. **Fix Description**: Fixed in this release.
701811	**Issue Description**: If your device language is set to Arabic, some of the text in the Music app might not appear as expected. **Fix Description**: Fixed in this release.
810067	**Issue Description**: In some cases, when you set the BlackBerry device language to Arabic and the region to UAE, not all of the UI in the Phone app is translated. This can be seen when you open the Phone app, tap Contacts, and type a phone number. The UI screen shows "Call <number>" and "Call" should be translated into Arabic. **Fix Description**: Fixed in this release.
805476	**Issue Description**: In some cases, the notification message that you've entered incorrect authentication information for Twitter might not be fully localized in all languages. **Fix Description**: Fixed in this release.
810075	**Issue Description**: If your BlackBerry device language is set to Arabic, if you open an app, the text on the app permission dialogue might be aligned to the left of the checkbox. **Fix Description**: Fixed in this release.
701065	**Issue Description**: If your device language is set to Arabic, the Stream option is missing from the BlackBerry Story Maker app. **Fix Description**: Fixed in this release.
483689	**Issue Description**: Some iOS 6 emoji graphics might not display as expected on devices running BlackBerry 10 OS. You might see question marks or boxes instead of the intended graphics. **Fix Description**: Fixed in this release.

793404	**Issue Description**: In some cases, the ANSA app might become unresponsive. **Fix Description**: Fixed in this release.
788084	**Issue Description**: In some cases, text on your BlackBerry device may be truncated when your device language is not set to English. **Fix Description**: Fixed in this release.
687186	**Issue Description**: If your device language is set to Arabic, some strings might not be correctly aligned. **Fix Description**: Fixed in this release.
789647	**Issue Description**: If your device language is set to a language other than English, some text might appear in English while your device screen is locked. **Fix Description**: Fixed in this release.
797770	**Issue Description**: If your device language is set to French, on the BlackBerry Hub > Calls screen, the text for "Missed" might not be localized. **Fix Description**: Fixed in this release.
799866	**Issue Description**: After setting up your BlackBerry device, if you change your device language to Hebrew, text in the BlackBerry Welcome email might be incorrectly aligned to the left side of the screen. **Fix Description**: Fixed in this release.
808292	**Issue Description**: If your device language is set to a language other than English, some text for setting notifications in device settings might not be fully translated. **Fix Description**: Fixed in this release.
808296	**Issue Description**: If your device language is set to a language other than English, the text that appears with the Bell icon for notifications might not be translated in the device settings and might appear in English. **Fix Description**: Fixed in this release.

699686	**Issue Description**: If your device language is set to Arabic, the text on many of the screens in the Setup Wizard is not correctly aligned with the right side of the screen. **Fix Description**: Fixed in this release.
803093	**Issue Description**: If your device language is set to Italian, some English text might be displayed while setting up your device. **Fix Description**: Fixed in this release.
794536	**Issue Description**: If your device language is set to German, some text within the email options menu might appear in English. Additionally, photos that are attached to email messages might automatically download even though the switch to download photos automatically is turned off. **Fix Description**: Fixed in this release.
797708	**Issue Description**: In some cases, some phrases on your BlackBerry device may not be fully localized. **Fix Description**: Fixed in this release.
366298	**Issue Description**: If your device language is set to German and you open a meeting invitation on your device, the German text for the tentative option might appear truncated. **Fix Description**: Fixed in this release.
794501	**Issue Description**: If your device language is set to German, an incorrect translation might be used if you're trying to add a bridge to an event in the Calendar app. **Fix Description**: Fixed in this release.
801093	**Issue Description**: If your device language is set to French, and you click "I will be late" in a meeting on your calendar, the correct translation for "Email Organizer" might not be used. **Fix Description**: Fixed in this release.
763551	**Issue Description**: If your device language is set to a language other than English, some text in the Contacts app search field might appear in English.

	Fix Description: Fixed in this release.
668250	**Issue Description**: When displayed in French, Italian, or Spanish, the field that appears to prompt you to choose whether you want to delete the email from the BlackBerry Hub or BlackBerry Hub and the server is truncated. **Fix Description**: Fixed in this release.
791536	**Issue Description**: If your device language is set to French, some content within the Contacts application might not be translated and you might see the English text instead. **Fix Description**: Fixed in this release.
793421	**Issue Description**: If your device language is set to Portuguese, the text "Instant Actions" might not be translated in the Settings > Displays and Actions screen. **Fix Description**: Fixed in this release.
798880	**Issue Description**: If your device language is set to Italian, you might see a translation error in the string that advises you to tap the screen to unlock your work space. **Fix Description**: Fixed in this release.
802182	**Issue Description**: From the BlackBerry Hub, if you tap Settings > Display and Actions, some of the Instant Actions settings are not fully translated into European Portuguese. **Fix Description**: Fixed in this release.
783687	**Issue Description**: If your device language is set to a language other than English, the text indicating that your SIM card is locked might not appear as expected. **Fix Description**: Fixed in this release.
789115	**Issue Description**: If your device language is set to Dutch and you browse to Settings > App Manager > Device Monitor, a translation error appears in the menu. **Fix Description**: Fixed in this release.
805394	**Issue Description**: If your device language is set to Spanish and you call a busy or unavailable number, the error message that appears might suggest that the call was unsuccessful due to a network issue.

	Fix Description: Fixed in this release.
812908	**Issue Description**: In some cases, if your device language is set to Arabic, the tutorial hint text might not be right-aligned as expected. **Fix Description**: Fixed in this release.
222050	**Issue Description**: If your device language is set to Arabic, there might not be support for right to left text entry in rich text description fields. **Fix Description**: Fixed in this release.
796367	**Issue Description**: If your device language is set to a language other than English, and you open an app for the first time, some application permission text might appear in English. **Fix Description**: Fixed in this release.
746569	**Issue Description**: In some cases, when using your BlackBerry device with the language set to Chinese, BlackBerry Assistant might not return the correct name of a contact that appears in your contact list. **Fix Description**: Fixed in this release.
806933	**Issue Description**: In the BlackBerry Assistant app, some languages might not be supported for voice and type. **Fix Description**: Fixed in this release.
582892	**Issue Description**: If you set your device language to German and navigate to Settings > App Manager > Device Monitor > Memory, the tab title might appear to be fading out. **Fix Description**: Fixed in this release.
778998	**Issue Description**: Notification profile names are not translated in to all supported languages. **Fix Description**: Fixed in this release.
785233	**Issue Description**: If you set your device language to Italian, some text might not be translated in the Settings > Shortcuts and Speed Dial screen. **Fix Description**: Fixed in this release.

789004	**Issue Description**: In some cases, when retrieving your lost password on your BlackBerry device, the phrase "Answer your security question" might not be localized into all languages. **Fix Description**: Fixed in this release.
789065	**Issue Description**: If your device language is set to Dutch or French, and your device enters battery saving mode, some of the text that appears on the screen might not be translated. **Fix Description**: Fixed in this release.
789066	**Issue Description**: If you set your device language to a language other than English, the Battery Savings Mode screen might not be translated. **Fix Description**: Fixed in this release.
796809	**Issue Description**: If your device language is set to French, some of the text on the Settings > Display screen might not be translated. **Fix Description**: Fixed in this release.
799073	**Issue Description**: If your device language is set to Spanish, some of the text that appears when you try to share your screen might be cut off. **Fix Description**: Fixed in this release.
799971	**Issue Description**: In some cases, when you set the BlackBerry device language input to French and then navigates to the device settings, the description under the "Language and Input" entry is still in English (Keyboard, trackpad, spell check, prediction). **Fix Description**: Fixed in this release.
804189	**Issue Description**: If you set your device language to French, the description for Settings > Language and Input might not be correct. **Fix Description**: Fixed in this release.
810537	**Issue Description**: If your device language is set to Spanish, some of the messages in the Settings app might appear in English.

	Fix Description: Fixed in this release.
716655	**Issue Description**: If you set your device language to German, in the Settings screen, some text might not be translated. **Fix Description**: Fixed in this release.
793529	**Issue Description**: If your device language is set to German, some of the options in the Settings app might appear in English. **Fix Description**: Fixed in this release.
804105	**Issue Description**: If your device language is set to German and you delete an email message from the BlackBerry Hub, some of the text in the dialog that appears might be missing. **Fix Description**: Fixed in this release.
723337	**Issue Description**: If you set your device language to Spanish, BlackBerry Assistant might speak in English. **Fix Description**: Fixed in this release.
691892	**Issue Description**: If your BlackBerry device language is set to Arabic, in the Twitter app, if you try to add a second account, the text on the button might seem incomplete. **Fix Description**: Fixed in this release.
799984	**Issue Description**: If your BlackBerry device language is set to French, you might see translation errors within the tutorial for using the Back key **Fix Description**: Fixed in this release.
734204	**Issue Description**: If you set your device language to Italian, you might see some English strings in the BlackBerry Assistant app. **Fix Description**: Fixed in this release.
734932	**Issue Description**: If you set your device language to Spanish or Italian, if you select an option in the BlackBerry Assistant, a dialogue might appear with some English text. **Fix Description**: Fixed in this release.

736749	**Issue Description**: If you are using your device and BlackBerry Assistant in Italian and you ask BlackBerry Assistant to call a contact with a home phone number and a mobile phone number, the words "Mobile" and "Home" might appear in English. If you say these words in English, BlackBerry Assistant might not respond as expected because the device language is set to Italian. **Fix Description**: Fixed in this release.
775974	**Issue Description**: If you set your device language to French and you give a command to the BlackBerry Assistant app, when the BlackBerry Assistant displays the command on the screen, it might insert an English article in the command. **Fix Description**: Fixed in this release.
794334	**Issue Description**: If you set your device language to Spanish, when you search the Internet using the BlackBerry Assistant app, "web_search" is not translated. **Fix Description**: Fixed in this release.
705003	**Issue Description**: If the language settings of your device are set to Arabic and the region to UAE, the font of your search inputs might be different from the font used in your other apps. **Fix Description**: Fixed in this release.
750517	**Issue Description**: If you change the language of your device, some shortcut keys might not change to match the language. **Fix Description**: Fixed in this release.
674704	**Issue Description**: In some cases, you may encounter untranslated display strings in non-English languages. **Fix Description**: Fixed in this release.
704030	**Issue Description**: If the language of your device is set to Arabic and the region to UAE, the navigation bar for BlackBerry Browser might read left to right. **Fix Description**: Fixed in this release.

767846	**Issue Description**: If you set your device language to Arabic, some of the categories in BlackBerry World are not translated and display in English. **Fix Description**: Fixed in this release.
800061	**Issue Description**: If the language on your BlackBerry device is set to French, the Settings > Display screen might not have the correct text. **Fix Description**: Fixed in this release.
801037	**Issue Description**: If the language on your BlackBerry device is set to German, some text might not be translated on the Settings > Notifications screen. **Fix Description**: Fixed in this release.
802975	**Issue Description**: If the language on your BlackBerry device is set to Italian, some text in the About screen might not appear as expected. **Fix Description**: Fixed in this release.
802983	**Issue Description**: If the language on your BlackBerry device is set to Italian, some text on the lock screen might appear in English when you receive a new message and your device is locked. **Fix Description**: Fixed in this release.
794319	**Issue Description**: If the language on your BlackBerry device is set to Spanish, some text on the Notifications screen might appear in English. **Fix Description**: Fixed in this release.

Microsoft Exchange ActiveSync

621276	**Issue Description**: If your Microsoft Exchange ActiveSync account is connected to Microsoft Forefront Threat Management Gateway, and you try to add the ActiveSync account to the BlackBerry device, the account isn't added correctly. The account is invalid on the device. **Fix Description**: Fixed in this release.

Modem Reset

687447	**Issue Description**: In some cases, your device might disconnect from the mobile network unexpectedly. **Fix Description**: Fixed in this release.
794980, 495281, 585668	**Issue Description**: In some cases, your cellular modem may stop functioning as expected. **Fix Description**: Fixed in this release.
806983	**Issue Description**: In some cases, your device might lose connection to the mobile network briefly. After losing the mobile network connection, your battery power level might drain faster than expected. **Fix Description**: Fixed in this release.

Networking

423376	**Issue Description**: From the work space on a BlackBerry device, if you try to visit an intranet website using the BlackBerry Browser, you might be prompted to log in multiple times. **Fix Description**: Fixed in this release.

Notification service

628441	**Issue Description**: Sometimes when you perform a software update, your custom notification settings might be reset to the default settings. **Fix Description**: Fixed in this release.
738474	**Issue Description**: After you update your BlackBerry 10 OS over the wireless network, you might not see LED notifications for new email messages. **Fix Description**: Fixed in this release.
774594, 658051	**Issue Description**: Notifications for Android apps might not play.

	Fix Description: Fixed in this release.
806863	**Issue Description**: In some cases, the Facebook app does not appear in the list of apps on the Notifications profiles screens. **Fix Description**: Fixed in this release.
821098	**Issue Description**: In the BlackBerry Hub, if you try to open a Software Update notification, you might see a "Message can't be opened" error message. **Fix Description**: Fixed in this release.

Payment Client Services

809282	**Issue Description**: If you normally pay for items using your monthly wireless bill from an Indonesian service provider, in the BBM Shop, currency amounts might appear in USD instead of Indonesian Rupiah. **Fix Description**: Fixed in this release.

Personal Information Manager - Accounts

789036	**Issue Description**: In some cases, text on the display might be truncated. **Fix Description**: Fixed in this release.

Phone app

588328	**Issue Description**: After you add a phone number to the Contacts app, if you receive an SMS from that contact, the person's name might not appear on the SMS screen. **Fix Description**: Fixed in this release.
601142, 746203	**Issue Description**: After you add a phone number to the Contacts app, if you receive a call from that contact, the person's name might not appear on the incoming call screen.

	Fix Description: Fixed in this release.
610777	**Issue Description**: If you initiate a call to an international number, a "+" symbol might not appear before the number. **Fix Description**: Fixed in this release.
701408	**Issue Description**: In some cases, your device might not recognize the country code of a phone number and your call might not be connected. **Fix Description**: Fixed in this release.
704031	**Issue Description**: In some cases, your device might not support phone number prefixes. **Fix Description**: Fixed in this release.
706543	**Issue Description**: Sometimes in the BlackBerry Hub your call-history items might not display the contact's name with the phone number. **Fix Description**: Fixed in this release.
563704	**Issue Description**: In some cases, the minimized Phone app might incorrectly indicate that the phone is muted. **Fix Description**: Fixed in this release.
637612	**Issue Description**: If you are on a call, the status of your Phone app might display "Muted" when your device isn't muted. **Fix Description**: Fixed in this release.
651588, 648769	**Issue Description**: If you select the SecuVOICE Line Provider in the Phone app and turn off your device, the Line Provider might default to the phone number that is associated with your SIM card **Fix Description**: Fixed in this release.
702012	**Issue Description**: After updating a contact card, if the person is on your speed dial, the Phone app might respond slower than expected. **Fix Description**: Fixed in this release.
704332	**Issue Description**: You are incorrectly able to end a call on your device by pressing the space key.

	Fix Description: Fixed in this release.
726834	**Issue Description**: If you are on a call and you receive and accept another call, the options for the second incoming call screen might not be centered. **Fix Description**: Fixed in this release.
745717	**Issue Description**: The items under your call history might show as adding instead of saved. **Fix Description**: Fixed in this release.
745926	**Issue Description**: In some instances, the name and display picture for a contact might not display beside the speed dial entry for the contact in the Phone app. Instead, only the phone number for the contact is displayed. **Fix Description**: Fixed in this release.
810598, 818623	**Issue Description**: If you mute a call and then open the on-screen dial pad, the screen doesn't indicate that the call is on mute. **Fix Description**: Fixed in this release.
821591	**Issue Description**: In some cases, if you're using a SecuVoice phone line selected and you delete your work space, you are unable to make calls. **Fix Description**: Fixed in this release.

Playback

678272	**Issue Description**: After updating your BlackBerry 10 OS over a wireless network, if you receive a call while you are playing a video or listening to music in the BlackBerry Browser, your device might not make any sound. You might also see a media error message. **Fix Description**: Fixed in this release.

Quick Settings, lock screen, and Active Frames and folders

697778	**Issue Description**: Sometimes when you scroll up or down in the BlackBerry Hub, your device might scroll slowly. **Fix Description**: Fixed in this release.
725904	**Issue Description**: Sometimes the flashlight of your device might not turn on. **Fix Description**: Fixed in this release.
745158	**Issue Description**: If you incorrectly entered your device password 3 times, then let your device become inactive, when you try to use your device again, you might not be able to unlock your device. **Fix Description**: Fixed in this release.
745381	**Issue Description**: In some cases, when you bring up the lock screen, the screen doesn't respond when you tap "Cancel" or "Lock." **Fix Description**: Fixed in this release.
794246	**Issue Description**: In some situations, the End call button doesn't end a call that was initiated from the Enter PIN dialog box. **Fix Description**: Fixed in this release.

Radio Control

659529	**Issue Description**: In some cases, your device might continue to roam and accumulate roaming charges even though you have disabled Data Services While Roaming. **Fix Description**: Fixed in this release.

SDIO

791095	**Issue Description**: In some cases, when using apps such as Skype or WebEx, the device doesn't respond.

	Fix Description: Fixed in this release.

Security

826416	**Issue Description**: After selecting the allowed permissions in the Facebook app, you must enter the app. There is no option to Cancel or go back. **Fix Description**: Fixed in this release.
722305	**Issue Description**: In some cases, after you clear the cache in the BlackBerry Browser, when you navigate to a webpage, you might receive the error message "Site Identity Not Verifiable". **Fix Description**: Fixed in this release.
600980	**Issue Description**: If you forward an email message from BlackBerry Hub, BlackBerry Hub might close the message unexpectedly. **Fix Description**: Fixed in this release.
782302	**Issue Description**: If you receive an email message encrypted using the Entrust Entelligence Security Provider 9.2 for Outlook, the message might appear on your device as a blank message with a smime.p7 attachment. **Fix Description**: Fixed in this release.
794785	**Issue Description**: If you receive a text message with an S/MIME message attachment, your device might be unable to open the message. **Fix Description**: Fixed in this release.
803055	**Issue Description**: In some cases, you may be unable to open S/MIME encrypted messages send using Lotus Notes. **Fix Description**: Fixed in this release.
628046	**Issue Description**: In certain situations, if you set a Lock Device After timeout value, the value changes when you restart the BlackBerry device. **Fix Description**: Fixed in this release.

Sensors

725995	**Issue Description**: If you open the Compass app, you might receive the following message: "Sensors not supported by this device." **Fix Description**: Fixed in this release.
744131	**Issue Description**: In some cases, the keyboard on your device might not light up as expected. **Fix Description**: Fixed in this release.

Service

751866	**Issue Description**: BlackBerry Assistant app might send and receive data over the wireless network even if you didn't accept the legal license agreements when you opened the app for the first time. **Fix Description**: Fixed in this release.
756699	**Issue Description**: In some cases, when you open the BlackBerry Assistant on the BlackBerry device, Instant Actions aren't displayed when you type "send sms" or "send text." **Fix Description**: Fixed in this release.

Settings

655172	**Issue Description**: In some cases, if you rearrange your device settings or quick settings, you might not be able to automatically scroll down to the bottom of the list. **Fix Description**: Fixed in this release.
734686	**Issue Description**: If you are using a BlackBerry Classic device and you tap Settings > Storage and Access, you can't use the trackpad to select the option Access using USB. **Fix Description**: Fixed in this release.

808808	**Issue Description**: If you are using a device with an AZERTY or a QWERTZ physical keyboard, the keyboard shortcuts that you set might not work correctly. They might not open the assigned applications or tasks. **Fix Description**: Fixed in this release.

Shutdown

720199	**Issue Description**: Your device might reset unexpectedly when it is in an idle state. **Fix Description**: Fixed in this release.

SIM

362863	**Issue Description**: If you dial a fixed dialing number and the number has an associated alpha identifier value, your BlackBerry device might not be able to dial the number. **Fix Description**: Fixed in this release.

SMS - MMS

643168	**Issue Description**: Sometimes your MMS message might not send. **Fix Description**: Fixed in this release.
794440	**Issue Description**: In some cases, you might not be able to send an MMS message with multiple attachments. **Fix Description**: Fixed in this release.
805478	**Issue Description**: In some situations, if you miss a call from a contact while you are restarting your BlackBerry device, when your device restarts, the missed call is displayed as a text message instead of a missed call notification. **Fix Description**: Fixed in this release.

650535	**Issue Description**: In some cases, if you receive a text message and your device is off, the text message is stamped with the time the message was received, not when the message was sent. **Fix Description**: Fixed in this release.
705782	**Issue Description**: If you open a text message conversation and start typing, the text might not appear in the conversation field. **Fix Description**: Fixed in this release.
736902	**Issue Description**: In some situations, when you compose a text message from your BlackBerry device, the action bar at the bottom of the Compose screen is missing. **Fix Description**: Fixed in this release.
817968	**Issue Description**: If you have the predictive text option turned on, the field for entering text in BBM might overlap part of your BBM conversation and you might not be able to see the entire chat. **Fix Description**: Fixed in this release.

Software Update

557615, 557615	**Issue Description**: If you check for software updates on your device, and you have the most recent update, if you move your device's date and time ahead by 24 hours, you might be able to check for software updates again. **Fix Description**: Fixed in this release.
571600	**Issue Description**: In some cases, while connected to a Wi-Fi network, you may be prompted to connect to a Wi-Fi network to update your BlackBerry device software. **Fix Description**: Fixed in this release.
840544	**Issue Description**: When you perform an OTA (over the air) software update, the software update might not respond as expected. **Fix Description**: Fixed in this release.

648789	**Issue Description**: If you begin the process of updating your device software and begin a call while the new software is downloading to your device, you might receive a prompt to restart your device while you are on the call, rather than after the call has been completed. If you choose Yes to restart your device, then the call is dropped. **Fix Description**: Fixed in this release.
711583	**Issue Description**: If you switch to a different Wi-Fi network while downloading a software update, your device might not automatically resume the update. **Fix Description**: Fixed in this release.
720085	**Issue Description**: In some cases, tapping the Pause button during a software update might not pause the update. **Fix Description**: Fixed in this release.
780636	**Issue Description**: In some cases, required software updates may stop at 99%. **Fix Description**: Fixed in this release.
807550	**Issue Description**: After your BlackBerry device installs a BlackBerry 10 OS update, your device prompts you that it must restart before you can use your device. When you tap Yes to restart your device, the device doesn't restart. The device displays the Software Update screen. If you tap Restart Device, the device doesn't restart. **Fix Description**: Fixed in this release.
825600	**Issue Description**: OTA software updates might not complete as expected and you might see a message advising you to free up some storage space even if your device has extra memory available. **Fix Description**: Fixed in this release.

String Pattern Library

588334	**Issue Description**: In some situations, when the Smart Dialing feature is turned on, you might not be able to tap an international phone number in a text message and have

	your BlackBerry device automatically open the Phone app and dial the phone number. **Fix Description**: Fixed in this release.
668933	**Issue Description**: In some cases, URLs that are received over SMS might not open correctly due to punctuation after the link being included in the URL. **Fix Description**: Fixed in this release.

System Determination

807079	**Issue Description**: In some cases, when your device was out of a wireless coverage area for a period of time, it might take longer than expected to reconnect to a mobile network. **Fix Description**: Fixed in this release.

USB

779582	**Issue Description**: In certain situations, when your BlackBerry Classic device is connected to your computer using a SlimPort adapter and appropriate cable, your device might download data slower than expected. **Fix Description**: Fixed in this release.
780948	**Issue Description**: In some cases, your BlackBerry device might incorrectly identify the connection to a wall charger as a computer connection. **Fix Description**: Fixed in this release.
822330	**Issue Description**: If you try to use a USB cable with a third-party car charger, your device might not charge, or might not charge as quickly as expected when the screen or device is turned off. **Fix Description**: Fixed in this release.

User Interface

788140	**Issue Description**: In some cases, if you try to turn off the flashlight using BlackBerry Assistant, you may get an error message saying, "Unable to turn off the flashlight" even though the flashlight is turned off. **Fix Description**: Fixed in this release.
791123	**Issue Description**: In some cases, if your administrator has set the Advanced Data At Rest Protection IT policies for your BlackBerry device the Search doesn't return a work contact even when the work account is unlocked. **Fix Description**: Fixed in this release.
816774	**Issue Description**: In some cases, if you type a phone number into the BlackBerry Assistant app for a contact that is in your Contacts list, the BlackBerry Assistant doesn't find and display the contact information. **Fix Description**: Fixed in this release.
818641	**Issue Description**: If you update your device software, the BlackBerry Assistant might become unresponsive. **Fix Description**: Fixed in this release.
821875	**Issue Description**: In some cases, when you open the BlackBerry Assistant, minimize the app, and then close the BlackBerry Assistant by tapping the "X" on the minimized app, when you start typing numbers or letters, the search function of the BlackBerry Assistant takes some time to open again. **Fix Description**: Fixed in this release.
822789	**Issue Description**: If you try to make an emergency call before setting up BlackBerry Assistant, the BlackBerry Assistant terms of service appear before you can make the call. **Fix Description**: Fixed in this release.
835617	**Issue Description**: In some cases, when you press the send key when making a call, the recent calls screen is opened. **Fix Description**: Fixed in this release.

389035	**Issue Description**: In some cases, when you reach the maximum input characters in BBM, the text area may flicker. **Fix Description**: Fixed in this release.
659080	**Issue Description**: In some cases, the first time you open the Pictures app, you might observe black rectangles instead of image previews. **Fix Description**: Fixed in this release.
787332	**Issue Description**: In some cases, when you have your device set to 3G, it is not possible to select "4G&3G" from the network mode list. **Fix Description**: Fixed in this release.
783325	**Issue Description**: In some cases, you may be unable to put the cursor focus on the text field to unlock your work space. **Fix Description**: Fixed in this release.
785265	**Issue Description**: In some cases, if you send an SMS message that contains a web address or a phone number, the recipient might not be able to select an individual link within the SMS message. **Fix Description**: Fixed in this release.
803039	**Issue Description**: In some cases, after you pair your device with your car via Bluetooth connectivity and you try to allow Address Book Access, your device does not respond. **Fix Description**: Fixed in this release.

Video Editor

702168	**Issue Description**: If you send a video to a BlackBerry Passport device and try to edit it in Video Editor, the video might look stretched. **Fix Description**: Fixed in this release.

Virtual Keyboard

694221	**Issue Description**: Sometimes when you double-tap the touch screen, the keyboard doesn't minimize. **Fix Description**: Fixed in this release.

VPN

651696	**Issue Description**: If your BlackBerry device is set up to automatically connect using VPN, when you restart the device, the device might not successfully connect using VPN. **Fix Description**: Fixed in this release.
662951	**Issue Description**: If you lock and unlock your work space multiple times while connected to VPN, your VPN connection might not behave as expected. **Fix Description**: Fixed in this release.
679050	**Issue Description**: Sometimes when you're using your device and are connected to VPN, your VPN connection might stop working. **Fix Description**: Fixed in this release.
686212	**Issue Description**: After restarting your BlackBerry device and unlocking your work space, your device might not connect to a VPN network automatically. **Fix Description**: Fixed in this release.
717990	**Issue Description**: If your administrator pushes a work VPN profile to your BlackBerry device, the VPN profile might not display on the VPN Settings screen when you tap Settings > Networks and Connections > VPN. This issue doesn't affect data connectivity or security. **Fix Description**: Fixed in this release.
728514	**Issue Description**: In Settings, if you change the Connect over Mobile Network option on the VPN autoconnect screen, the switch might remain turned off unexpectedly.

	Fix Description: Fixed in this release.
676633	**Issue Description**: Sometimes when BlackBerry Enterprise Server updates your VPN profiles, your VPN Settings might not appear as expected. **Fix Description**: Fixed in this release.

Weather

806287	**Issue Description**: When you're using the Weather app and you're prompted to turn on Location Services, some text might not appear as expected. **Fix Description**: Fixed in this release.

Wi-Fi Network Connectivity

583615	**Issue Description**: In some cases, if your BlackBerry device is connected to a Wi-Fi network, you might not be able to connect to another saved Wi-Fi network. **Fix Description**: Fixed in this release.
644598	**Issue Description**: If your administrator sets the Advanced Data At Rest Protection IT policies for your BlackBerry device and pushes a work Wi-Fi profile to your device, when your device is in a data lock state and you try to connect your device to the work Wi-Fi network, after you unlock your work space, you are prompted to enter the password for the Wi-Fi profile instead of your device automatically connecting to the Wi-Fi network. **Fix Description**: Fixed in this release.
605420	**Issue Description**: In some cases, your device might be unable to connect to a saved Wi-Fi network. **Fix Description**: Fixed in this release.
715389	**Issue Description**: In some cases, you might not be able to connect your device to a Wi-Fi network or a hotspot as expected and resetting the device might not correct the issue.

	Fix Description: Fixed in this release.
738967	**Issue Description**: In some cases, you're unable to browse the Internet over a Wi-Fi network only. **Fix Description**: Fixed in this release.
778184	**Issue Description**: After updating your device software, the Wi-Fi indicator might not be illuminated and might appear "grayed out." You might see this even if you are connected to a Wi-Fi network. **Fix Description**: Fixed in this release.
789937	**Issue Description**: If you create an enterprise VPN profile and a personal VPN profile, when you switch between profiles while connected to Wi-Fi the results might not be as expected. **Fix Description**: Fixed in this release.
816829, 789937	**Issue Description**: If a Wi-Fi connection is configured to connect automatically, a personal VPN might not connect automatically over the Wi-Fi network. **Fix Description**: Fixed in this release.

Window Management

658252	**Issue Description**: In some cases, you might not be able to swipe down from the top frame to open the device Quick Settings. **Fix Description**: Fixed in this release.
660103	**Issue Description**: In some cases, when you're in a BBM Video call, the text field doesn't appear as expected on the BBM chat screen. **Fix Description**: Fixed in this release.
716673	**Issue Description**: If your device is in landscape view while running WebEx, the screen might appear distorted and your device might become unresponsive. **Fix Description**: Fixed in this release.

729150	**Issue Description**: In some cases, the battery and network status banner isn't displayed when you are on a voice call. **Fix Description**: Fixed in this release.
739509	**Issue Description**: In some cases, it may take multiple swipes to wake your BlackBerry device. **Fix Description**: Fixed in this release.
740790	**Issue Description**: In some cases, you might not be able to answer a call when your device is charging. **Fix Description**: Fixed in this release.
745630	**Issue Description**: If your device is on the home screen when you receive a call, the incoming call screen might not be displayed. **Fix Description**: Fixed in this release.
751690	**Issue Description**: If you are using the Phone app, and you try to use the Quick Settings menu, the results might not be as expected. **Fix Description**: Fixed in this release.
752719	**Issue Description**: In some cases, when you go to a text field and scroll through the symbol pages on the touch screen keyboard, the keyboard area flickers. **Fix Description**: Fixed in this release.
753145	**Issue Description**: If you turn on the Lift to Wake advanced interaction, in some situations, when you pick up your device to wake it, the BlackBerry Hub might stop responding. **Fix Description**: Fixed in this release.
811452	**Issue Description**: In some cases, you might need to press the snooze function of the alarm twice. **Fix Description**: Fixed in this release.

Wireless Manager

833844	**Issue Description**: In some cases, your BlackBerry device may not display the expected SSID and Wi-Fi connectivity icons after you connect to a VPN network. **Fix Description**: Fixed in this release.

Work space Manager

603136	**Issue Description**: In some cases, if your administrator has set the Advanced Data at Rest Protection IT policies for your BlackBerry device, you may not be able to unlock the work email account. **Fix Description**: Fixed in this release.
711855	**Issue Description**: Sometimes your device might prompt you to change your work space password before your password has expired. **Fix Description**: Fixed in this release.
756594	**Issue Description**: In some cases, if your administrator has set the Advanced Data at Rest Protection IT policies for your BlackBerry device, you might have to enter your password multiple times to unlock the work email account. **Fix Description**: Fixed in this release.

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